



# BECOME OAKLAND'S NEXT: HELP DESK ADMINISTRATOR

**APPLY  
TODAY**

[forms.oakgov.com/142](https://forms.oakgov.com/142)

**FREE  
TUITION**

Certified help desk administrators, responsible for computer system troubleshooting and support, are in hot demand. In southeast Michigan, there are several thousand job postings annually, according to the Workforce Intelligence Network - 2,563 during the third quarter of 2020, alone.

Eligible young adults can join their ranks through a partnership between Oakland County Michigan Works! and training provider MedCerts.

## APPLICANT REQUIREMENTS:

- 18-24 years old
- High School Degree or GED
- Commit to 18-week course
- Must begin online classes by March 31, 2021

## EXPECTED WAGES:

\$14.14 to \$21.88 per hour

## PROGRAM BONUSES!

- \$1,000 incentive for completing program
- FREE laptop computer to keep

Complete the certificate training program right from home. Certifications earned:



**DAVID COULTER**  
OAKLAND COUNTY EXECUTIVE



# At Your Service

*Monday-Friday, except state holidays*

**Telephone and Virtual Appointments Only**

## NOVI

31186 Beck Road  
Novi, MI 48377

(248) 926-1820

## OAK PARK

22180 Parklawn Street  
Oak Park, MI 48237

(248) 691-8437

## PONTIAC

1850 N. Perry Street  
Pontiac, MI 48340

(248) 276-1777

## SOUTHFIELD

21415 Civic Center Drive, Suite 116  
Southfield, MI 48076

(248) 796-4580

## TROY

550 Stephenson Highway, Suite 400  
Troy, MI 48083

(248) 823-5101

## WATERFORD

7500 Highland Road  
Waterford, MI 48327

(248) 617-3600

**OaklandCountyMiWorks.com**

  **@OaklandMIWorks**

*A Proud Partner of the American Job Center Network  
Equal Opportunity Employer: Program auxiliary aids and services are available upon request to individuals with disabilities | Michigan Relay Center or 711 | Funded by: David Coulter, Oakland County Executive, Oakland County Workforce Development Board, Michigan Department of Labor and Economic Opportunity*

